

## **Mobility Portal:**

**Portal.Mobility.Tylertech.com**

Production Code: **JAC531**

Test Code: **JAC608**

## **iOS:**

**ShieldForce User Guide**

**CrewForce User Guide**

**ShieldForce App Store Link**

**CrewForce App Store Link**

## **Android:**

**ShieldForce User Guide**

**CrewForce User Guide**

**ShieldForce Play Store Link**

**CrewForce Play Store Link**

## **Additional Documents:**

**Mobility Administrator Guide**

**MMPK Creation Guide**

**Cloud Security Document**

## **Tyler Community:**

**Mobility Documentation** – Contains Mobility user and administrator guides.

**Mobility Forum** – Get Support, ask questions, and discuss Mobility with other agencies.

**ShieldForce / CrewForce** – The Ideas page is the place to submit and discuss feature requests.

**New World Public Safety Support** – Create, manage, and track support cases.

**Tyler University / Registration** – Mobility training videos and curriculum.

## **Recommended Mobility Devices**

### **Apple:**

iPhone 8 and above

iPad 5th-gen and above\*

iPad Mini 4\*

All iPad Pros\*

\*(Cellular iPads preferred as they include GPS)

**iOS / iPadOS version:**

11.0 and above

### **Android:**

**Google:**

Pixel 3, 4

**Samsung:**

Galaxy S8, S9, S10

Note 9, 10

Galaxy Tab S4, S6

**Android Version:**

8.0 (Oreo) and above